Complaint about meters - Format V - Jun'23

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Complaint lodged for accuracy test of meter-Fast	15 days	176	694	870	553	0	553	317
Complaint lodged for accuracy test of meter-Slow		0		0			0	0
Complaint lodged for defective / stuck meter	15 Days	90	563	653	520	0	520	133
Complaint lodged for burnt meter	3 Days	259	2170	2429	2128	0	2128	301
Complaint lodged for stolen meter	15 Days	0	11	11	10	0	10	1

Note : i) Pending complaint of the previous month may vary depends upon the cases rejected & reopned due to the reasons at consumers end
ii) Rejected cases not considered